



MINUTES
WORKFORCE PERFORMANCE COUNCIL MEETING
 Zoom Conference Call
 November 3, 2021| 1:30p.m.

Members		Members		Staff Present	Guest
Gary Clark, Chair	P	Sharon Wright	P	S. Campbell-Domineck	
Jorge Altieri	P	Derrick Woodard	P	Emilisse Ortiz	
Karen Case	P	John Adams	E	Cynthia Adams	
Scott Dimmick	P			Kathy Suttles	
Angela Garcia-Falconetti	E				
Cynthia Jantomaso	P				

CALL TO ORDER

The meeting was called to order by Gary Clark at **1:30 p.m.** followed by introductions of all those present.

APPROVAL OF MINUTES

Chair Clark called for a motion to approve the minutes from the August 4, 2021, meeting. Motion made by Sharon Wright and seconded by Jorge Altieri. The floor opened for discussion. There was no discussion. All voted. Motion carried unanimously.

TESTIMONIALS (N/A)

OLD BUSINESS (N/A)

NEW BUSINESS

Recommendation: One-Stop Operator Compliance Report 1st Quarter PY2021-2022

Chair Clark called for a motion to approve the One-Stop Operator Compliance Report 1st Quarter. Floor opened for discussion. Chair Clark asked why Winter Haven Housing Authority and Lake Wales Housing Authority were marked with 'No' for MOUs, and if it meant that there was not yet an MOU approved with Department of Housing & Urban Development. CEO Stacy Campbell-Domineck explained that CareerSource Polk has never received a response from the Winter Haven or Lake Wales housing authorities but is doing its due diligence. Chair Clark asked if Lakeland Housing Authority was delinquent. CEO Campbell-Domineck clarified that LHA is not delinquent and that all partners are paid in full for the first quarter as of the date of the meeting. Motion was made by Karen Case and seconded by Jorge Altieri. All voted. Motion carried unanimously.

Recommendation: Direct Provider of Services Report 1st Quarter PY2020-2021

Chair Clark called for a motion to approve Direct Provider of Services Report 1st Quarter. Floor opened for discussion. Karen Case motioned. Scott Dimmick seconded. All voted. Motion carried unanimously.

Recommendation: Recommendation to approve Training Provider for Initial Eligibility

Chair Clark called for a motion to approve Cruz Institute as a training provider for initial eligibility. Chair Clark commented that Cruz Institute would provide training in much-needed fields. CEO Campbell-Domineck said that Cruz Institute meets all the requirements to become an approved eligible training provider. Jorge Altieri motioned. Karen Case seconded. All voted. Motion carried unanimously.

Report: ITA Provider Expenditure Analysis 1st Quarter PY2020-2021

Chair Clark directed the Committee to the ITA Provider Expenditure Analysis for the first quarter. CEO Stacy Campbell-Domineck presented. No further discussion.

Report: Business Services Report 1st Quarter PY2020-2021

Chair Clark directed the Committee to the Business Services Report for the first quarter. Kathy Suttles presented. She commented on the unusually high number of job orders, which shows higher employer need. She also noted that the September roundtable had 43% attendance rate. She explained that there was a REACT situation, in which a company gives a WARN notice that it will lay off its employees and CareerSource Polk talks to the staff about how to apply for WT, RA, SNAP and its other services; this situation then turned into a TAA situation, where the jobs have been outsourced overseas, and the DEO team took over. Chair Clark asked if CSP had seen an increase in jobs being outsourced overseas. Kathy Suttles that there had been three instances since last March. The third instance was the Stryker plant in Lakeland which will eventually be shut down. Suttles stated that CareerSource Polk is currently working to help those employees. Chair Clark asked if more than 28 employees had been affected. Kathy Suttles clarified that all 500 employees from the Stryker plant in Lakeland will eventually be laid off in stages. Suttles mentioned that CareerSource Polk's upcoming job fair has 108 employers currently registered. Chair Clark emphasized the importance of promoting the job fair and that he himself had been asked about job fairs from employers looking to hire. No further discussion or questions.

Report: CareerSource Polk Performance Report Card

Chair Clark directed the Committee to the CareerSource Polk Performance Report Card. Chair asked CEO Campbell-Domineck for comments. She commented that CSP is not yet meeting threshold for entered employment for 2021-2022 in the first quarter, which is not unusual. CEO Stacy Campbell-Domineck also commented on how the job fair registration for employers is at maximum capacity due to increased need to hire and that CSP is now focusing on getting job seekers to the fair through various outreach strategies. No further discussion.

Report: CareerSource Polk Customer Traffic/Services Report 1st Quarter PY2020-2021

Chair Clark directed the Committee to the CareerSource Polk Customer Traffic/Services Report 1st Quarter. Chair Clark asked if rate of customer traffic is down from one year ago. CEO Campbell-Domineck said that customer traffic is up from a year ago. She also stated that customer traffic was high during the pandemic because of customers applying for unemployment assistance. Current customers are more job seekers than only filers of UA. CEO Stacy Campbell-Domineck reviewed the report. No further questions or comments.

Report: CareerSource Polk Customer Concerns 1st Quarter PY2020-2021

Chair Clark directed the Committee to the CareerSource Polk Customer Concerns 1st Quarter.

Chair Clark asked CEO Campbell-Domineck for comments. She said that as the president of FWDA, she speaks to the state on behalf of issues affecting the workforce development system. She explained that the Connect and ID.me systems had caused many unhappy customers, resulting in threats and violence against employees. CEO Campbell-Domineck also shared a story about husband and wife who were both at a career center applying for unemployment assistance, and one of the customers hit the car of employee. Customers have a high level of frustration when they are required to come to the career centers for UA. Helping customers with UA is also not CSP's main priority. The state has agreed to pay for cameras and security for centers because of several instance with frustrated customers. CareerSource Polk's goal is to get back to the business of putting people into jobs. Floor opened for discussion. Chair Clark shared that there were two complaints that were resolved. There was no further discussion.

Report: THMP Monitoring Summary Report – September 2021

Chair Clark directed the Committee to the THMP Monitoring Summary Report. There was one significant finding and 11 observations. No additional questions or comments.

Additional Comments:

Chair Clark asked all those present about the types of policies they had seen going into effect concerning mandatory vaccinations. Cyndi Jantomaso replied that she had not seen anything in Haines City affecting employers. CEO Campbell-Domineck shared that if someone within CareerSource Polk is out because of COVID-19 and has not been vaccinated, the employee would have to use their leave and may be without pay. Scott Dimmick stated that the mandate for federal workers and contractors does not apply to his organization, although he is expecting OSHA to issue an emergency temperature standard. This would apply to all employers over 100 employees and was approved on Monday. The Lakeland Regional Health system has not issued any mandates; however, it is strongly encouraging and educating its staff about getting vaccinated. Chair Clark shared a story of a friend who had tested positive and now refuses to get vaccinated because believes that he has immunity and had heard that antibodies are 20x more effective than the vaccines. Chair Clark emphasized that the media does not help to communicate accurate, unbiased information. CEO Campbell-Domineck shared that at a rotary meeting, Dr. Joy Jackson spoke on antibody issues and stated that sometimes antibodies are only effective for a certain strand of COVID-19.

CEO Campbell-Domineck reminded the committee of the upcoming board meeting at the Hilton Garden Inn on Nov. 18. She shared that a panel of employers would be present sharing the struggles and successes they have experienced recently.

Derrick Woodard, Jr. talked about the recent Fly-In at Lakeland Linder International Terminal. Chair Clark commented on the endless possibilities available for high school students to learn about new industries.

Meeting Adjourned 2:16 p.m.