



2020 Employee Satisfaction Survey

2020 (Company Name) Employee Satisfaction Survey

**Your company is applying for the CareerSource Polk Best Places to Work Award. This survey is designed to recognize outstanding places to work in Polk County. Your opinion of your workplace is an important part of the process. This very short survey is being conducted by a third-party agency and your answers are completely confidential. A summary report of all answers will be given to your employer. No individual employee will be identified. The following questions apply to the 2020 calendar year. If you have questions about this survey or its process, please call us at 508-1600 X1103 or email [kathy.suttles@careersourcepolk.com](mailto:kathy.suttles@careersourcepolk.com).**



## 2020 Employee Satisfaction Survey

Demographic Information (This information will be used for CareerSource Polk's use only and will not be shared with your employer).

Please select the appropriate answer:

### 1. Gender

- Male
- Female

### 2. Birth Year

- Born between 1928 and 1945
- Born between 1946 and 1964
- Born between 1965 and 1980
- Born between 1981 and 1996
- Born after 1997

### 3. Race

- White or Caucasian
- Black or African American
- Hispanic or Latino
- Asian or Asian American
- American Indian or Alaska Native
- Native Hawaiian or other Pacific Islander
- Another race

When answering all narrative questions please do not use acronyms or any wording that will give your company's identity away. These questions will be judged by a panel of HR professionals and need to be anonymous.

4. Rate your level of satisfaction with the following benefits and policies.

	Extremely Dissatisfied	Dissatisfied	Satisfied	Extremely Satisfied
Medical/Health Plan	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dental Plan	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Life Insurance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Vacation Leave/Paid Time Off	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sick Leave	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
401k/Profit Sharing/Retirement Plan	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Flexibility of Work Hours	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tuition/Reimbursement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bonus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Merit Increase	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. What recommendations do you have concerning your current benefits?

6. Please state the effectiveness of any COVID-19 protocols implemented by your employer.

7. How satisfied are you with your supervisor's response to your request for time off?

Extremely Dissatisfied	Dissatisfied	Satisfied	Extremely Satisfied
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. How satisfied are you with your employer's support to increase your education level?

Extremely Dissatisfied	Dissatisfied	Satisfied	Extremely Satisfied
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. How satisfied are you with the reward/recognition you receive for the work you do?

Extremely Dissatisfied	Dissatisfied	Satisfied	Extremely Satisfied
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. How satisfied are you with your supervisor's support in developing your full potential?

Extremely Dissatisfied

Dissatisfied

Satisfied

Extremely Satisfied

11. How satisfied are you with the opportunities to learn new skills that you can apply on the job?

Extremely Dissatisfied

Dissatisfied

Satisfied

Extremely Satisfied

12. How satisfied are you with opportunities for promotion within your organization?

Extremely Dissatisfied

Dissatisfied

Satisfied

Extremely Satisfied

13. How satisfied are you with the opportunities to provide feedback to your organization?

Extremely Dissatisfied

Dissatisfied

Satisfied

Extremely Satisfied

14. How satisfied are you with the information you receive regarding important company decisions that affect you?

Extremely Dissatisfied

Dissatisfied

Satisfied

Extremely Satisfied

15. How satisfied are you with your employer's support of workplace diversity? (ex: Sex, Race, Religion, Sexual Orientation, Age, Disability)

Extremely Dissatisfied

Dissatisfied

Satisfied

Extremely Satisfied

16. How satisfied are you with the environment for employees to express their opinions?

Extremely Dissatisfied

Dissatisfied

Satisfied

Extremely Satisfied

17. Which of the following statements best describes your intentions?

I plan to leave this organization as soon as possible

Under no circumstances will I voluntarily leave this organization before I retire

I would be reluctant to leave this organization

I plan to stay with this organization as long as possible

18. Choose the 6 most important factors as it relates to your reason for staying with your current employer

- Opportunity for growth
- Recognition
- Salary
- Job security
- Working conditions (atmosphere, peer relationships)
- Company policy & administration (example: benefits, PTO, 401k)
- Advancement/promotion
- Sense of achievement
- Challenging work
- Supervision/relationship with supervisor
- Personal life (work life balance)

19. Overall, rate your level of satisfaction with your company compared to other places you've worked.

- Extremely Dissatisfied
- Dissatisfied
- Satisfied
- Extremely Satisfied

20. Do you believe that your company should receive a Best Place to Work award for how they treat their employees?

Yes No

Why or Why Not? Please elaborate.

Thank you for your opinions. Your employer really wants to be a great place to work! Thank you for being part of the process.