

**AGENDA  
WORKFORCE PERFORMANCE COUNCIL****Virtual | Zoom****November 1, 2023 | 1:30p****Committee Liaison: Joylette Stevens, Vice President of Operations**

**CONFLICT OF INTEREST** Board and Council members are reminded of conflict-of-interest provisions. In declaring a conflict, please refrain from voting or discussion and declare the following information: 1) Your name and position on the Board, 2) the nature of the conflict and 3) who will gain or lose as a result of the conflict. Please also fill out form 8B prior to the meeting whether you are able to attend the meeting if you have a conflict with any agenda items.

**Quorum** is established by having the Chair or Co-Chair and two appointed members present or 2/3 of the appointed members present (5).  
**Council Members:** Karen Case (Chair), John Adams, Jorge Altieri, Larry Bull, Angela Garcia-Falconetti, Cynthia Jantomaso, Sharon Wright

**WELCOME & INTRODUCTIONS**

Karen Case, Chair

**APPROVAL OF MINUTES**

Recommendation: Approval of Workforce Performance Council Minutes for August 2, 2023

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**TESTIMONIALS:** N/A**OLD BUSINESS:** N/A**NEW BUSINESS****Recommendation:** One-Stop Operator Compliance Report 1<sup>st</sup> Quarter PY2023-2024

Pages 3-11

**Recommendation:** Direct Provider of Services Report 1<sup>st</sup> Quarter PY2023-2024

Pages 12-15

**Report:** ITA Provider Expenditure Analysis PY2023-2024

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**Report:** Business Services Report 1<sup>st</sup> Quarter PY2023-2024

Pages 17-18

**Report:** CareerSource Polk Performance Report Card 1<sup>st</sup> Quarter PY 2023-2024

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**Report:** CareerSource Polk Annual Performance for PY2021-2022 and PY2022-2023

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**Report:** Local Board PY2022-2023 Letter Grades

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**Report:** CareerSource Polk Customer Traffic/Services Report 1<sup>st</sup> Quarter PY2023-2024

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**Report:** CareerSource Polk Customer Concerns 1<sup>st</sup> Quarter PY2023-2024

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**Report:** THMP Monitoring Summary Report September 2023

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