

## Customer Service Order

THIS SERVICE ORDER ("Service Order"), is executed and effective upon the date of the signature set forth in the signature block below ("Effective Date") and is by and between Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the Service(s) hereunder ("Spectrum") and Customer (as shown below) and is governed by and subject to the Spectrum Enterprise Commercial Terms of Service posted to the Spectrum Enterprise website, <https://enterprise.spectrum.com/> (or successor url) or, if applicable, an existing services agreement mutually executed by the parties (each, as appropriate, a "Service Agreement"). Except as specifically modified herein, all other terms and conditions of the Service Agreement shall remain unamended and in full force and effect.

Account Executive: James Onesko  
 Phone: 8134224788 ext:  
 Cell Phone: +1 8134224788  
 Email: james.onesko@charter.com

Order # 12153171

<b>Customer Information: Customer Code</b> 0000		
POLK COUNTY WORKFORCE DEVELOPMENT BOARD		
<b>Business Name</b>	<b>Customer Type:</b>	
<b>Billing Address</b>		
<b>Attention To:</b>		<b>Account Number</b>
600 N Broadway Ave Bartow FL 33830		
<b>Billing Contact</b>	<b>Billing Contact Phone</b>	<b>Billing Contact Email Address</b>
Noah Giron	(863) 508-1600	noah.giron@careersourcepolk.com
<b>Authorized Contact</b>		
<b>Authorized Contact</b>	<b>Authorized Contact Phone</b>	<b>Authorized Contact Email Address</b>
Stacy Campbell-Domineck	(863) 508-1600	stacy.campbell-domineck@careersourcepolk.com
<b>Technical Contact</b>		
<b>Technical Contact</b>	<b>Technical Contact Phone</b>	<b>Technical Contact Email Address</b>
Noah Giron	(863) 508-1600	noah.giron@careersourcepolk.com

<b>Voice Service Order Information</b> 500 E LAKE HOWARD DR NW WINTER HAVEN FL 33881		
<b>Current LEC</b>	<b>LEC BTN</b>	<b>Porting Required</b>

**Stacy Campbell-Domineck**

E-signed 2020-09-11 11:41AM EDT

stacy.campbell-domineck@careersourcepolk.com

President & CEO



Trunk Service Order Information For 500 E LAKE HOWARD DR NW WINTER HAVEN FL 33881					
Current LEC	Current IXC	LEC BTN(S)	E-911 Location 1	E-911 Location 2	E-911 Location 3

Trunk Service Order Information For 309 N INGRAHAM AVE LAKELAND FL 33801					
Current LEC	Current IXC	LEC BTN(S)	E-911 Location 1	E-911 Location 2	E-911 Location 3

Fiber Internet and Ethernet Service Order Information For 500 E LAKE HOWARD DR NW WINTER HAVEN FL 33881			
Site Name	Address Location	Location Type	Bandwidth
	500 E LAKE HOWARD DR NW WINTER HAVEN, FL 33881		

Current Services and Monthly charges At 600 N BROADWAY AVE Unit STE B, BARTOW FL 33830			
Description	Quantity	Sales Price	Monthly Recurring Total
3 Year Contract	1	\$0.00	\$0.00
Business Trunking	1	\$0.00	\$0.00
Business Trunking FXS	2	\$25.00	\$50.00
Channel Tax for SIP Trnk	4	\$0.00	\$0.00
Business Trunking 04 Chnl	1	\$0.00	\$0.00
<b>*Total</b>			<b>\$50.00</b>
*Prices do not include taxes and fees.			

**Stacy Campbell-Domineck**

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President & CEO



**Current Services and Monthly charges At 309 N INGRAHAM AVE , LAKELAND FL 33801**

Description	Quantity	Sales Price	Monthly Recurring Total
Business Trunking	1	\$0.00	\$0.00
Business Trunking FXS	2	\$25.00	\$50.00
Channel Tax for SIP Trnk	4	\$0.00	\$0.00
Business Trunking 04 Chnl	1	\$0.00	\$0.00
<b>*Total</b>			<b>\$50.00</b>

\*Prices do not include taxes and fees.

**Current Services and Monthly charges At 500 E LAKE HOWARD DR NW , WINTER HAVEN FL 33881**

Description	Quantity	Sales Price	Monthly Recurring Total
Business Trunking FXS	6	\$25.00	\$150.00
<b>*Total</b>			<b>\$150.00</b>

\*Prices do not include taxes and fees.

**New and Revised Services and Monthly Charges At 500 E LAKE HOWARD DR NW , WINTER HAVEN FL 33881**

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
5,000 Minutes	1	\$0.00	\$0.00	36 Months
Basic Toll Free	1	\$0.00	\$0.00	36 Months
DID Block 100 Numbers	2	\$7.50	\$15.00	36 Months
Enterprise Trunking 23	1	\$345.00	\$345.00	36 Months
Ethernet 100Mbps	1	\$650.00	\$650.00	36 Months
Fiber Internet 200Mbps	1	\$1,199.00	\$1,199.00	36 Months
Up to 5 Static IP Addresses	1	\$0.00	\$0.00	36 Months
<b>*Total</b>			<b>\$2,209.00</b>	

\*Prices do not include taxes and fees.

**New and Revised Services and Monthly Charges At 600 N BROADWAY AVE Unit STE B, BARTOW FL 33830**

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
Ethernet 100Mbps	1	\$650.00	\$650.00	36 Months
<b>*Total</b>			<b>\$650.00</b>	

\*Prices do not include taxes and fees.

**New and Revised Services and Monthly Charges At 309 N INGRAHAM AVE , LAKELAND FL 33801**

Description	Quantity	Sales Price	Monthly Recurring Total	Contract Term
Ethernet 100Mbps	1	\$650.00	\$650.00	36 Months
<b>*Total</b>			<b>\$650.00</b>	

\*Prices do not include taxes and fees.

**Stacy Campbell-Domineck**

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President & CEO



**Special Terms**

Any additional domestic and international long distance calls exceeding the minutes of use package will be charged at the rates listed at [www.enterprise.spectrum.com](http://www.enterprise.spectrum.com). Toll Free calls exceeding the minutes of use package will be charged at the toll free rate plan associated with the toll free number.

**Electronic Signature Disclosure**

By signing and accepting below you are acknowledging that you have read and agree to the terms and conditions outlined in this document.

Stacy Campbell-Domineck  
Stacy Campbell-Domineck (2020-09-11, 2020 11:41 EDT)

\_\_\_\_\_  
**Authorized Signature for Customer**

Stacy Campbell-Domineck

President & CEO

\_\_\_\_\_  
**Printed Name and Title**

Sep 11, 2020

Page 4 of 5

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161111 v.1 Commercial

**Stacy Campbell-Domineck**

E-signed 2020-09-11 11:41AM EDT

[stacy.campbell-domineck@careersourcepolk.com](mailto:stacy.campbell-domineck@careersourcepolk.com)

President & CEO



Document Integrity Verified

Adobe Sign Transaction Number: CBJCHBCAABAav3XrcA4mCCb-lqbLJqfkI9Rjw68vtChs

Date Signed

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## SPECTRUM ENTERPRISE SERVICE AGREEMENT

The customer identified below ("Customer") hereby acknowledges and agrees to the Commercial Terms of Service available at <https://enterprise.spectrum.com/> ("Terms of Service"), which are incorporated herein by this reference, with respect to any service order(s) placed by Customer and accepted by Spectrum hereafter (each, a "Service Order"), which together with this agreement constitute the "Service Agreement" by and between the Customer and Charter Communications Operating, LLC on behalf of those operating subsidiaries providing the service(s) hereunder ("Spectrum").

Spectrum Contact Information	
Spectrum Enterprise 12405 Powerscourt Drive St. Louis, MO 63131	Contact: James Onesko  Telephone: 8134224788  Email: james.onesko@charter.com

Customer Information				
Customer Name (Exact Legal Name): POLK COUNTY WORKFORCE DEVELOPMENT BOA			Main Tel. No.:	
Billing Address: 600 N Broadway Ave	Suite:	City: Bartow	State: FL	Zip Code: 33830
Billing Contact Name: Noah Giron	Tel.No.: (863) 508-1600		E-mail: noah.giron@careersourcepolk.com	
Authorized Contact Name: Stacy Campbell-Domineck	Tel.No.: (863) 508-1600		E-mail: stacy.campbell-domineck@careers	

BY EXECUTING THIS SERVICE AGREEMENT BELOW, CUSTOMER ACKNOWLEDGES THAT: (1) CUSTOMER ACCEPTS AND AGREES TO BE BOUND BY THE TERMS OF SERVICE, INCLUDING THE ARBITRATION SECTION THEREOF, WHICH PROVIDES THAT THE PARTIES DESIRE TO RESOLVE ANY CONTROVERSY OR CLAIM ARISING OUT OF OR RELATING TO THE SERVICE AGREEMENT THROUGH ARBITRATION; AND (2) BY AGREEING TO ARBITRATION, CUSTOMER IS GIVING UP VARIOUS RIGHTS, INCLUDING THE RIGHT TO TRIAL BY JURY.

**Customer:** POLK COUNTY WORKFORCE DEVELOPMENT BOARD

**By:** Stacy Campbell-Domineck  
Stacy Campbell-Domineck (Sep 11, 2020 11:41 EDT)

**Name (printed):** Stacy Campbell-Domineck

**Title:** President & CEO

**Date:** Sep 11, 2020

**Stacy Campbell-Domineck**

E-signed 2020-09-11 11:41AM EDT

stacy.campbell-domineck@careersourcepolk.com

President & CEO





## Spectrum™ Business Voice and Trunk Services E911 Acknowledgment

**Customer Name:** POLK COUNTY WORKFORCE DEVELOPMENT B

**Billing Address:** 600 N Broadway Ave Bartow FL 33830

Please confirm that you understand this important information regarding E911 access and Spectrum Business Voice and Trunk Service.<sup>1</sup>

**The customer premises equipment ("CPE") used for Spectrum Business Voice and Trunk Service ("Spectrum Business CPE") is electrically powered and, in the event of a power outage or Spectrum network failure, E911 services may be unavailable.**

When you dial 911, your service address is automatically provided to an emergency services provider. Spectrum Business CPE must not be moved to a new service address without first contacting Spectrum to identify your new service location. If you move the Spectrum Business CPE to a new service address without authorization and dial 911, you will need to provide your address to the 911 operator or your call may be misdirected to the wrong location or wrong emergency provider.

During the first 72 hours after initiating service or advising us of an address change, if you dial 911, you must provide your new service address to the emergency operator. This is necessary to ensure emergency services are dispatched to your new service address because the emergency operator may not have the new service address in their records. In some locations, depending on the equipment used by local governments to provide 911 service, you will always need to convey the 911 service location information to the emergency operator.

You agree to specifically advise each end user of Spectrum Business Voice and Trunk Service, prominently and using the highlighted language provided above, of the circumstances under which E911 service may not be available through Spectrum Business Voice and Trunk Service. You also agree to distribute E911 Safety Stickers, as supplied by Spectrum, to all end users of the Spectrum Business Voice and Trunk Service and instruct each end user to place an E911 Safety Sticker on or near any telephone or other voice-enabled equipment used in conjunction with the service.

You must ensure that all alarm, security, medical and/or other monitoring systems and services are tested to validate proper operation after Spectrum Business Voice and Trunk Service is installed. You will not activate Custom Caller ID for Trunks unless the customer-defined telephone number is active and assigned to you and you employ a customer premises equipment solution that ensures that outbound emergency/911 calls are routed to an

<sup>1</sup> "Spectrum" refers to Charter Communications Operating, LLC and its subsidiaries providing you the Services.

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President & CEO



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appropriate public safety answering point or other responding agency based on the caller's location, in a manner consistent with applicable law.

By signing my name below, I acknowledge that the Customer has received and understands this Notice and Acknowledgement and agrees to the obligations described above.

Stacy Campbell-Domineck  
Stacy Campbell-Domineck (Sep 11, 2020 11:41 EDT)

Sep 11, 2020

(Authorized Customer Signature)

(Date Signed)

Stacy Campbell-Domineck

President & CEO

(Printed Name)

(Title)

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**Stacy Campbell-Domineck**

E-signed 2020-09-11 11:41AM EDT

stacy.campbell-domineck@careersourcepolk.com

President & CEO



# Polk County Workforce Development Board - Renewal

Final Audit Report

2020-09-11

Created:	2020-09-11
By:	James Onesko (james.onesko@charter.com)
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## "Polk County Workforce Development Board - Renewal" History

-  Document created by James Onesko (james.onesko@charter.com)  
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-  Signed document emailed to Noah Giron (noah.giron@careersourcepolk.com), James Onesko (james.onesko@charter.com) and Stacy Campbell-Domineck (stacy.campbell-domineck@careersourcepolk.com)  
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